



SAFETY CULTURE SURVEY TOOL

Commission on Accreditation of Medical Transport Systems (CAMTS)

Dear Medical Transport Professional:

We are sending a Safety Culture Survey for you to complete anonymously, and we encourage you to take a few moments to complete this as part of your program's accreditation process. Your survey is not identifiable by your email address, but the process does red flag us if there is more than one survey submitted from the same email address. Please answer honestly. The results are used to assist programs to assess staff and managements' internal perceptions of the safety culture and to focus on areas where improvements and clarifications may be needed. Please do not 'reply' to this email. You must fill out the form and then 'submit'.

Eileen Frazer, RN, CMTE, CLNC
Executive Director CAMTS – www.camts.org
O - 864 287-4177
Fax - 864 287-4251

*Required

*Program Name: _____

*Date: _____



Work Environment					
	Strongly Disagree	Disagree	Neither	Agree	Strongly Agree
*People support each other in this program.	1	2	3	4	5
*Mistakes have led to positive change.	1	2	3	4	5
*Staff feels like mistakes are not held against them.	1	2	3	4	5
*I feel comfortable reporting a safety event.	1	2	3	4	5
*When a safety event is reported, the event is addressed not the person writing it up.	1	2	3	4	5
*We are actively doing things to improve safety.	1	2	3	4	5
*After we make changes to improve safety, we evaluate their effectiveness.	1	2	3	4	5
*We have operational risk assessment tools to identify mission acceptance and medical decision making that are good at preventing errors from happening.	1	2	3	4	5



Work Environment (continued)					
	Strongly Disagree	Disagree	Neither	Agree	Strongly Agree
*Safety is not sacrificed to accept a mission.	1	2	3	4	5
*In this program, people treat each other with respect.	1	2	3	4	5
*There is good cooperation between the various disciplines (aviation, medical, and communications) in our program.	1	2	3	4	5
*Things do not “fall through the cracks” when communicating with supervisors of the various disciplines.	1	2	3	4	5
*Information is shared during shift changes.	1	2	3	4	5
*Pre-flight briefing information is shared between disciplines.	1	2	3	4	5
*Issues and concerns are shared with each discipline in a post flight debriefing.	1	2	3	4	5



Your Supervisor/Manager					
	Strongly Disagree	Disagree	Neither	Agree	Strongly Agree
*My supervisor provides positive feedback when we follow established safety procedures.	1	2	3	4	5
*My supervisor seriously considers staff suggestions to improve safety.	1	2	3	4	5
*When things are extremely busy, my supervisor does not expect us to work faster or take shortcuts.	1	2	3	4	5
*My supervisor does not overlook safety issues that happen over and over.	1	2	3	4	5



Communications					
	Never	Rarely	Sometimes	Most of the Time	Always
*We are given feedback about changes put into place based on event reports.	1	2	3	4	5
*Staff freely speaks up if they see something that may negatively affect safety or patient care.	1	2	3	4	5
*We are informed about errors/issues that occur during missions.	1	2	3	4	5
*Staff feels free to question the decisions or actions of peers.	1	2	3	4	5
*Staff feels free to question the decisions or actions of those with more authority.	1	2	3	4	5
*We discuss ways to prevent errors from happening again.	1	2	3	4	5



Frequency of Events Reported					
	Never	Rarely	Sometimes	Most of the Time	Always
*When a mistake/issue occurs but is caught before damage or injury occurs, how often is this reported?	1	2	3	4	5
*When a mistake/issue occurs but has no potential to harm or cause damage, how often is this reported?	1	2	3	4	5
*When a mistake/issue occurs that could cause harm or damage, but does not, how often is this reported?	1	2	3	4	5

Additional comments/concerns:
